

TLT 131 - ADVANCED ISSUES RESOLUTION

Purpose:

This course has been developed for Consultant Contract Administration and MTO Construction/ Operations staff that have experience with issue resolution. It will enhance the knowledge of the principles, practices and procedures required for the effective evaluation of Information and Compensation Requests arising from issues during a capital construction project. Participants will gain an understanding of the skills, knowledge and resources that are critical for the successful analysis and resolution of issues arising through the course of administering a capital construction contract.

Target Audience:

- Consultant Contract Administration Staff: Project Managers, Contract Administrators
- MTO Senior Construction Staff: Area Manager Contracts, Contract Services Administrators
- Engineering Intern candidates and Transportation Technicians who will be acting as Contract Administrators
- Technical Services Supervisors (TSS) and Technical Services Officers (TSO)

Objectives:

This course is designed to provide Consultant Contract Administration and MTO Construction/Operations staff with the necessary tools and resources to effectively analyze, evaluate and resolve issues arising from the administration of MTO Construction Contracts; and to provide support to other levels of the issue resolution process as necessary.

Topics:

- ◆ Understanding the process ◆ Overview of the Adjudication process
- ◆ Analyzing Compensation Requests ◆ Preparing responses to Contractors ◆ Price negotiations

Methodology: Presentations will be used to review and examine key elements of issue resolution. Workshop activities will be used to reinforce applications. Evaluation of concepts will be done through an examination on the final day.	Materials: <ul style="list-style-type: none">▪ Copy of 2016 MTO General Conditions; SP100S55 (Jan 2020)	Pre-Course work: N/A
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For further information please contact: TLT@ONTARIO.CA